

Unreported Claim

Requirement Document

**Version 1.3**

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| **References** | | |
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# Overview

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| ☒ | New | ☐ | Change Request |

* 1. Module

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ☐ | Diary | ☐ | System Admin Module | ☒ | Claim Registration |
| ☐ | Claim Payment | ☐ | Claim Recovery | ☐ | Claim Enquiry |
| ☐ | Upload | ☐ | Reports |  |  |

* 1. Development Type

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| ☒ | Functionality | ☒ | Integration | ☐ | Rule |
| ☐ | Report | ☒ | Field | ☒ | Screen |

# Requirements

Linking Of Unreported Claims To TAC Reported Claims

Summary

1. Users will need to create Unreported Claims once an Accident has happened to document details of the Accident that they are aware of and this is usually before any TAC Claims have been uploaded.
2. Once a TAC Claim has been created by the other Team (not the same team as those who create Unreported Claims), it will be uploaded to the System to created Reported Claims
3. User will need to link the Unreported Claims to the Reported Claims and only work on the Reported Claims after linking up. Unreported Claims that have been linked will become read-only.

Requirements:

1. User will create Unreported Claims in the New Claims Registration Page.
2. Once a User has input some values and clicked on the Save Button, a Unreported Claim Number will be generated and this Claim Number will flow to the Incomplete Claims Registration Section
3. Under the Display Result Page, User will see both Unreported and Reported Claims
4. Under the Action Column for the Unreported Claims, there will be a Linking Function.
5. When the Linking Function is clicked, System will show a Pop Up (to be designed by India Team) and display a list of Reported Claims with similar results:

* Bus Registration Number (mandatory)
* Bus Service Number (mandatory)
* Date of Accident (mandatory)
* Bus Captain Name
* Bus Captain Code

1. Claim Number of the Reported Claims can be clicked on the Pop Up and a New Window is opened to show User the details of that Claim Number
2. If there is no Match, System will prompt user that there is no match and asks user to check on the required fields.
3. User will select the Claim Number that they want to link and system will confirm if they want to proceed. If yes, inputs from the Unreported Claims will populate the fields in the Reported Claims. Note that fields populated by TAC Claim Files will not be overwritten.
4. Once the Unreported Claim has been linked, the Claim will become Read-Only and no more inputs are allowed. System will also show which Reported Claim has been linked to the Unreported Claim.

Fields To Be Mapped & Validation

1. Inputs on the Accident Screen of Reported Claims will override all the inputs on the Unreported Claims
2. All the other screens (inclusive of Recovery, LOG Request) created on the Unreported Claims will override all the similar screens under the Reported Claims.
3. If there is Approved Mandate by Supervisor in the Reported Claims, linking will be stopped and User will be informed that linking is not possible because there is Approved Mandate.

Doubts

1. CDGI is asking if there is any possibility of reversing the Linking Process.

Pravesh-25 Feb 15:

For reverting linking, we need to consider below scenario

* 1. Linking should be reverted only when there is no change/ transaction done on reported claim after linking.

We are suggesting that a backup is to be kept at the point of linking so inputs on both the Reported and Unreported Claims will be saved at that point. If there are new inputs in the Reported Claims and User would like to reverse the Linking, it can still be done and the backup will remove all the new inputs. Linking cannot be reversed only when there is Mandate approved by Supervisor on the Reported Claims.

* 1. On Unlinking, inputs fields on reported claim populated from unreported claim will be cleaned up or will retain the data?

On Unlinking, input fields on Report Claim will be restored with the backup and any New Inputs that are not in the backup will be removed.

* 1. If we allow Unlinking at any point of time, data/transaction done on reported claim will be lost if data clean is allowed on unlinking.

The Unlinking will not be allowed when there is Approved Mandate by Supervisor.

* 1. Is reported claim allowed to edit any information before linking?

Yes. It is allowed.

* 1. Any modification/edit done at any point of time on reported claim in reported claim fields (uploaded) cannot be reverted.

It can be reverted and restored with the last backup. New entries in any fields will be removed.

Dexter-25 Feb 15:

Suggestion: Are we able to do a backup of the Reported Claims at the point of linking? And when User decides to reverse the linking, the backup will replace the Reported Claims and remove any editing that they have entered. The Unreported Claims will also change from locked to editable after the linking has been reversed. I have checked with CDGI on this and they are okay with this.

# Rule

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **IF** | **Then** | **Else** | **And** | **Or** |
|  |  |  |  |  |
|  |  |  |  |  |

# Implementation

## Current Implementation

## Targeted Implementation

# Change Required